



tcmhcc
Texas Child Mental
Health Care Consortium

CPAN
Child Psychiatry
Access Network

PeriPAN
Perinatal Psychiatry
Access Network

Centralized Operations Support Hub (COSH)

*Our role in collaboration, operational excellence,
and support across Texas*

Dr. Williams
Edith Ortiz
Jenn Cole

Dr. Wakefield
Jenn Erdige
Aimee Lozano

C = Collaborate

O = Operationalize

S = Support

H = Help



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CPAN

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Quality Improvement Project 2024-2025

COSH worked in collaboration with HRIs to develop internal goal categories for CPAN/PeriPAN

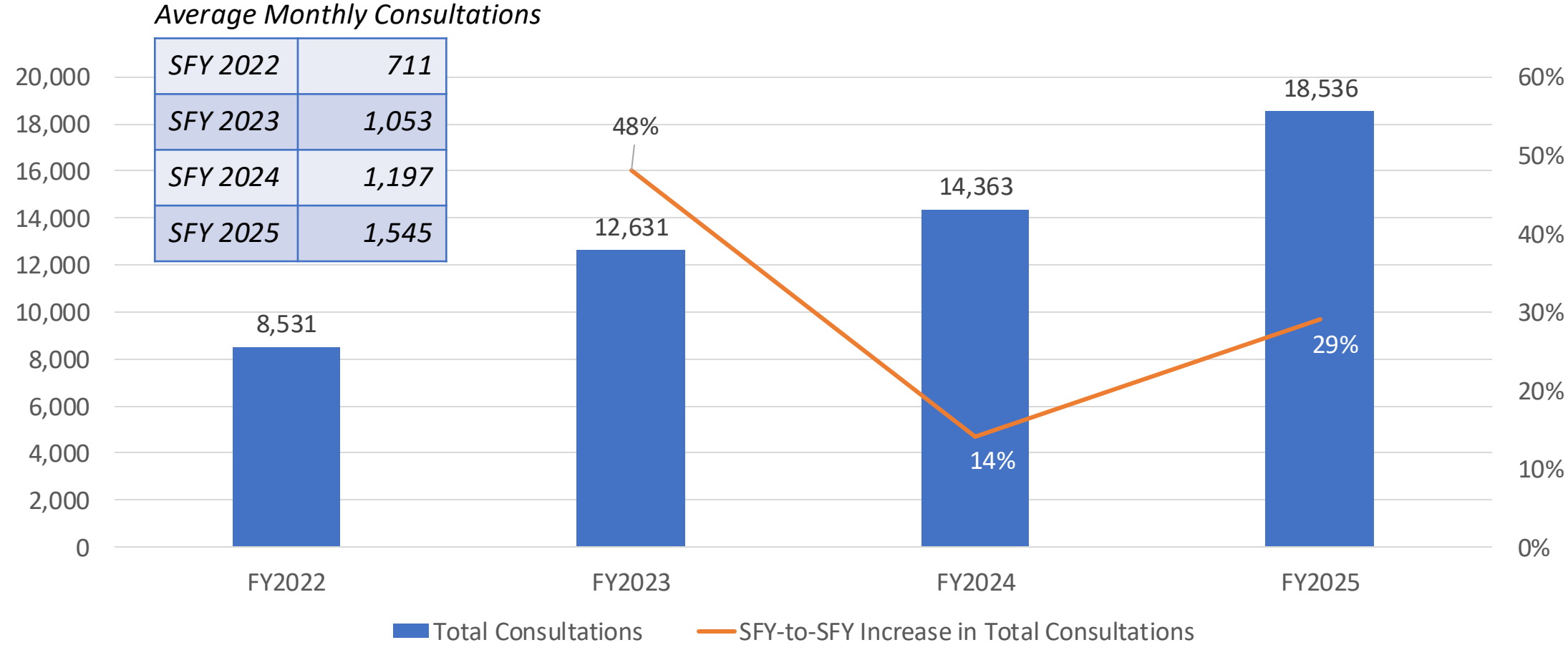


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CPAN Fiscal Year Consultation Summary



Technology that Connects Our Teams



- Facilitated workgroups and offered technical/user support
- Managed projects focused on platform upgrades



- PCP portal & provider dashboard
- Beta Launch Fall 2025
- Supported feature rollouts:
- Assessments in CF2
 - Export Engagement Segments
 - Direct to Patient Consults
 - NPI feature
 - Direct Consults & Call on Behalf features



- Oversight of troubleshooting tickets & resolutions
- Guided improvement initiatives through workgroups



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Collaboration that connects Texas



- Developed collaborative content including newsletters, social media, and website materials
- Organized exhibitor participation and speaking opportunities



- Organized exhibitor participation and speaking opportunities
- Collaborated on increasing Exposure for CPAN



- Collaborated on CPAN outreach opportunities



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Expanding Education



CPAN Webinar Series

- Designed an annual curriculum of topics
- Coordinated speakers and content developers and offered support
- Coordinated implementation and outreach to engage clinicians across Texas



CPAN ECHO Series

- Transitioned to statewide platform
- Coordinated implementation and outreach to engage clinicians across Texas
- Coordinated speakers and content developers and offered support



Safety A Training

- Training opportunities to PCPs in Texas
- Train CPAN staff in SAFETY-A to support PCPs
- Outcomes
 - 68 primary care providers (PCPs) trained
 - 288 total uses over 6 months
 - Used an average 7x per PCP



How We Keep CPAN/PeriPAN Supported and Achieving Excellence

*How coordination, data, and
communication make impact possible*



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Meetings & Coordination:

- Daily lead huddles & solutions meetings with HRIs
- COSH directors & leadership meetings
- Monthly CPAN/PeriPAN meetings with COSH
- CPAN Weekly Educational Resource Workgroup
- Ad hoc, onboarding, and LTC meetings
- CPAN/PeriPAN internal newsletter
- CPAN/PeriPAN CME series, presentations, and metrics
- Conference roadmap
- Presenter recruitment

Data

- Ad hoc data reviews to better support HRIs
- Attendance metrics & provider breakdowns
- QI data projects

Communication

- National connections (MCPAP, NNCPAP, etc.)
- Local organizations (TPS, TAFP, etc.)



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Perinatal Psychiatry Access Network (PeriPAN)



Technology that Connects Our Teams



- Facilitated workgroups and offered technical/user support
- Managed projects focused on platform upgrades



- PCP portal & provider dashboard
- Beta Launch Fall 2025
- Supported feature rollouts:
- Assessments in CF2
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 - Direct to Patient Consults
 - NPI feature
 - Direct Consults & Call on Behalf features



- Oversight of troubleshooting tickets & resolutions
- Guided improvement initiatives through workgroups

Social Media posts
Website updates

Collaboration that connects Texas

Standardization of
Education handouts
Patient facing materials



- Developed collaborative content including newsletters, social media, and website materials
- Organized exhibitor participation and speaking opportunities



- Organized exhibitor participation and speaking opportunities
- Collaborated on increasing Exposure for CPAN



- Collaborated on CPAN outreach opportunities



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Collaboration that connects Texas



- Coordinated joint webinars and presentations to enhance clinical knowledge and best practices among OBGYNs
- Developed and disseminated resources and toolkits



- Partnered to expand access to perinatal mental health substance support and resources
- Coordinated joint outreach efforts, including social media and community engagement campaigns
- Collaborated on ECHO sessions



- Serve on the Pathways Access Program Advisory Council
- Facilitate implementation meetings
- Support recruitment of OB clinics and PeriPAN staff across Texas



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Expanding Education



PeriPAN Webinar Series

Total Attendance:

2023 | 821

2024 | 1207

2025* | 1173 (55 counties)

- Tracked participant engagement and assisted teams with follow-up outreach after webinars.

*through September



PeriPAN/Be Well ECHO Series

April – September Attendance

790 Participants from 47 counties

- Current series running through March 2026
- Maintained ECHO attendance records and facilitated session clinician engagement



Residency Curriculum

Resident Office Hours

- Launched March 2025
 - Case-based discussion
 - Board-style questions
 - Focused support
 - Resource sharing
- Offer mentorship for residents interested in reproductive psychiatry



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How We Keep CPAN/PeriPAN Supported and Achieving Excellence

*How coordination, data, and
communication make impact possible*



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Meetings & Coordination:

- Daily lead huddles & solutions meetings with HRIs
- COSH directors & leadership meetings
- Monthly CPAN/PeriPAN meetings with COSH
- PeriPAN initiatives workgroup (monthly)
- Ad hoc, onboarding, and LTC meetings
- CPAN/PeriPAN internal newsletter
- CPAN/PeriPAN CME series, presentations, and metrics
- Conference roadmap
- Presenter recruitment
- PeriPAN residency curriculum and office hours
- TPS post partum depression workgroup and ECHO series

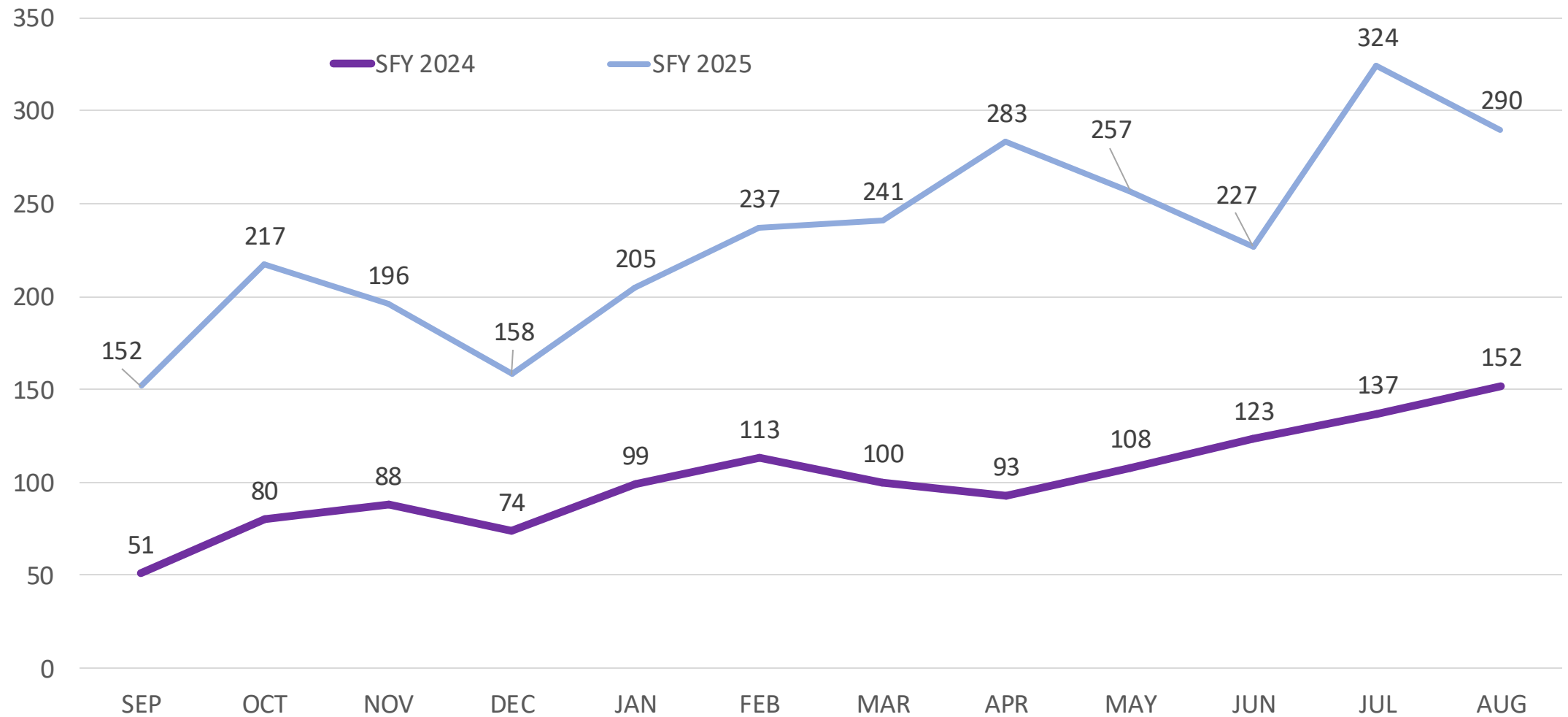
Data

- Ad hoc data reviews to better support HRIs
- Managed webinar participation data and supported teams in connecting with attendees afterward
- QI data projects

Communication

- National connections (Lifeline for Moms, MCPAP, NNCPAP, PSI, MMHLA, etc.)
- Local organizations (TPS, ACOG, TSPPEtc.)

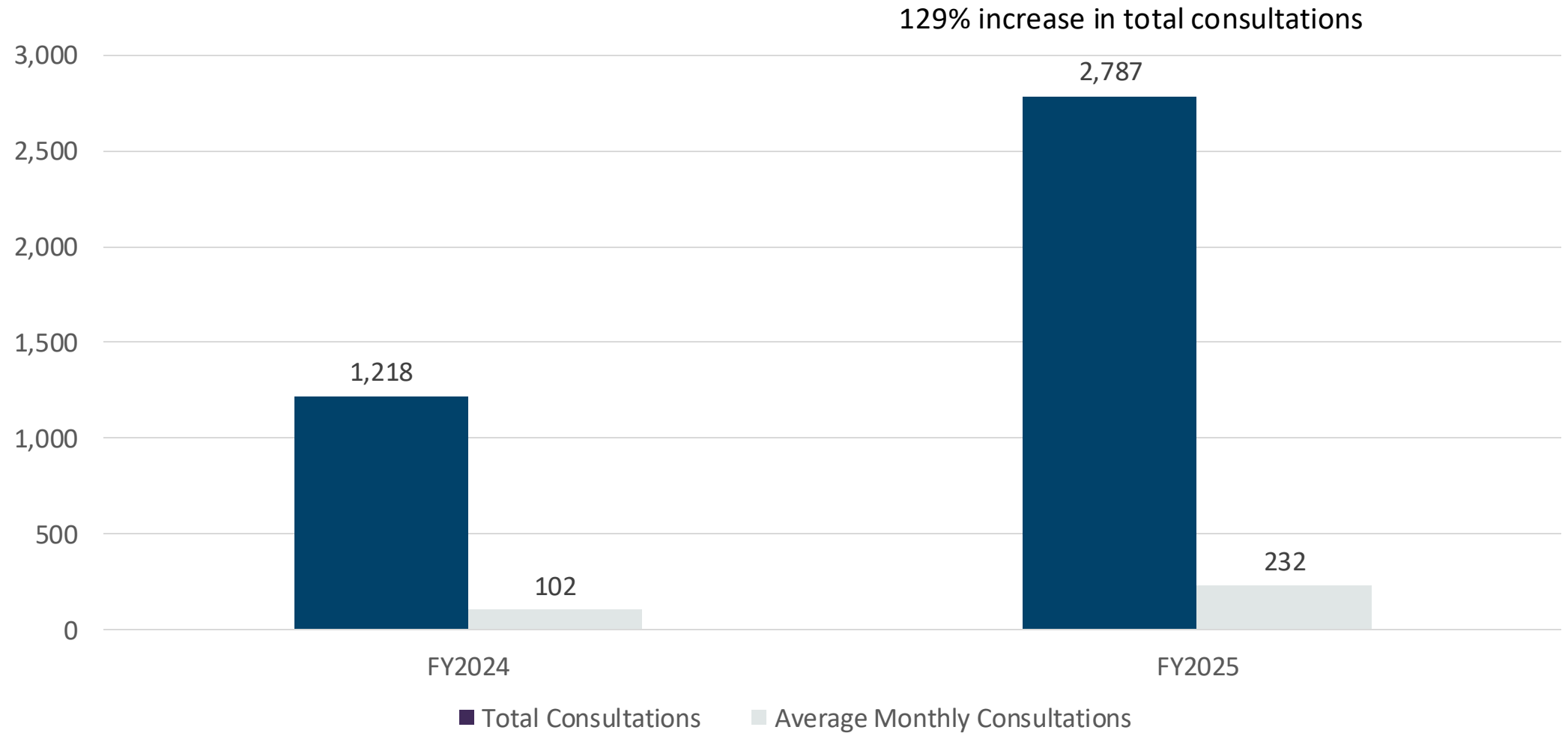
PeriPAN: Total Consultations by Month & State Fiscal Year (SFY), since Statewide Implementation *(as of August 31, 2025)*



* this data is preliminary and is subject to change



PeriPAN Fiscal Year Consultations Summary





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TCHAT

Texas Child Health Access
Through Telemedicine

Collaboration that Connects Our Teams



Welnity

- Provide live trainings to HRIs to familiarize them with the platform
- Coordinate workgroup to improve usability and compliance with new reporting requirements



Trayt

- Automated Assessment Implementation
- Workflow Improvements
- SSO
- EHR



TEA

- ESC Collaboration
- Training and presentations
- Fingerprinting



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TCHATT

Texas Child Health Access
Through Telemedicine

Operational Excellence that Empowers TCHATT



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TCHATT

Texas Child Health Access
Through Telemedicine

Meetings & Coordination

- HRI & leadership meetings
- Intermediate Services Workgroup
- Presentation Workgroup
- Onboarding and platform training support for HRIs
- Monthly Informal Ops meetings
- CHC collaboration
- Conference Roadmap planning

Data

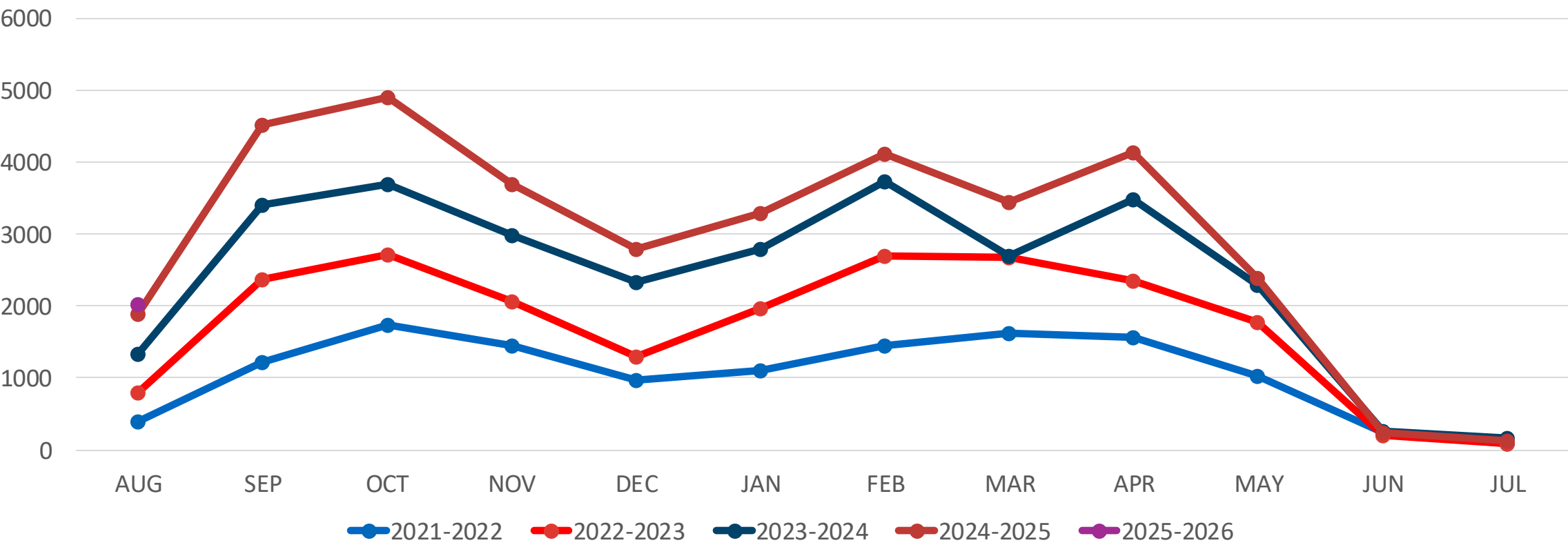
- Regular data reviews to better support HRIs
 - Referral Data Metrics
 - Automated Assessment Metrics
 - Inactivity
 - District Engagement

Communication

- Facilitate communication between HRIs to share best practices
- Work with teams to have a clear understanding and implementation of policy
- TCHATT internal newsletter
- Resources shared on TCHATT SharePoint site

TCHATT Referrals

as of 8/31/2025



Total Students Referred to the Program – 109,354

* this data is preliminary and is subject to change



TCHATT: Fiscal Year Summaries
(as of August 31, 2025)

AVERAGE REFERRALS PER MONTH:

FY2022 – 1,125
FY2023 – 1,823
FY2024 – 2,511
FY2025 – 3,009

**YEAR-TO-YEAR PERCENT INCREASE
(REFERRALS):**

FY2022-FY2023 – 62.04%
FY2023-FY2024 – 37.74%
FY2024-FY2025 – 19.83%

AVERAGE CLIENTS PER MONTH:

FY2022 – 1,553
FY2023 – 2,504
FY2024 – 3,493
FY2025 – 4,235

YEAR-TO-YEAR PERCENT INCREASE (CLIENTS):

FY2022-FY2023 – 61.24%
FY2023-FY2024 – 70.06%
FY2024-FY2025 – 21.24%



TCHATT: Fiscal Year Summaries

(as of August 31, 2025)

AVERAGE SESSIONS PER MONTH:

FY2022 – 2,719
FY2023 – 4,453
FY2024 – 6,329
FY2025 – 7,651

YEAR-TO-YEAR PERCENT INCREASE (SESSIONS):

FY2022-FY2023 – 63.77%
FY2023-FY2024 – 42.13%
FY2024-FY2025 – 20.89%



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