



**tcmhcc**  
Texas Child Mental  
Health Care Consortium

# Centralized Operation Support Hub -COSH Updates November 2024

Dr. Laurel Williams  
Edith Ortiz  
Jenn Cole





**tcmhcc**

Texas Child Mental  
Health Care Consortium



# CPAN

Child Psychiatry  
Access Network

# CPAN Consultation Volume & Enrollment

## as of October 31, 2024

Monthly Consult Volume 



### Access Enrollments - All Programs

**13859**  
PROVIDERS



**2894**  
CLINICS



### CPAN Consult Activity

**42664**  
COMPLETED  
CONSULTS



**37964**  
PATIENTS  
SERVED (EST.)

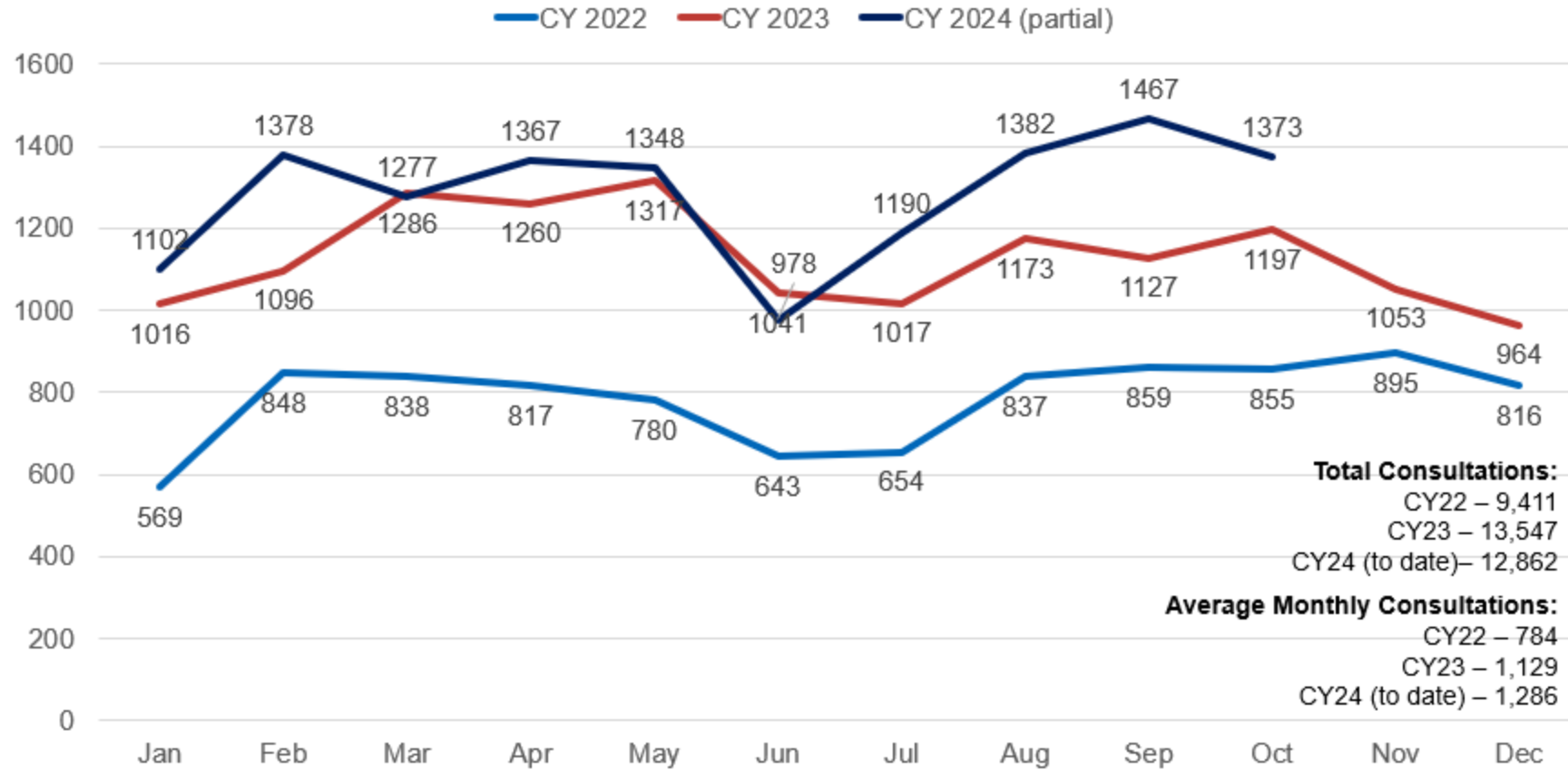


**97.5%**  
RESPONSE  
WITHIN  
30 MIN

**3.6**  
MEDIAN  
RESPONSE  
TIME (MIN)



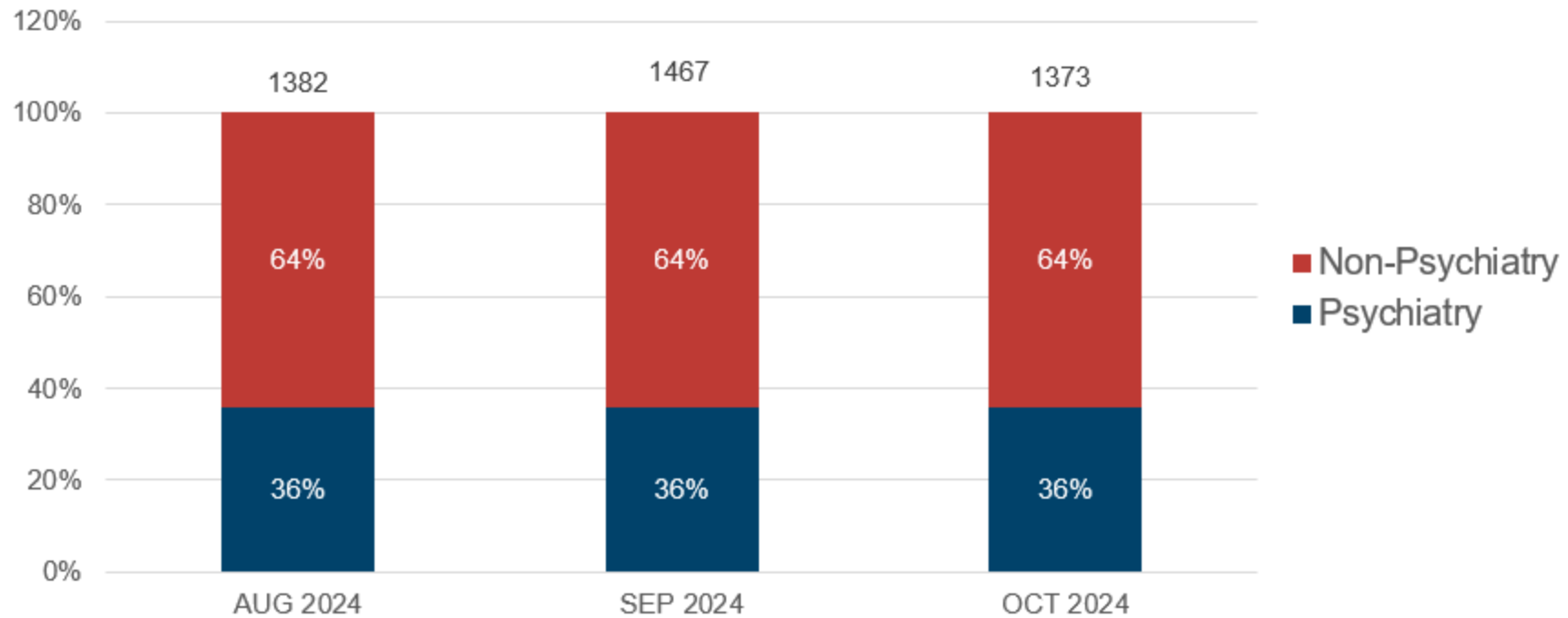
# CPAN Consultations by Month and Year as of October 31, 2024



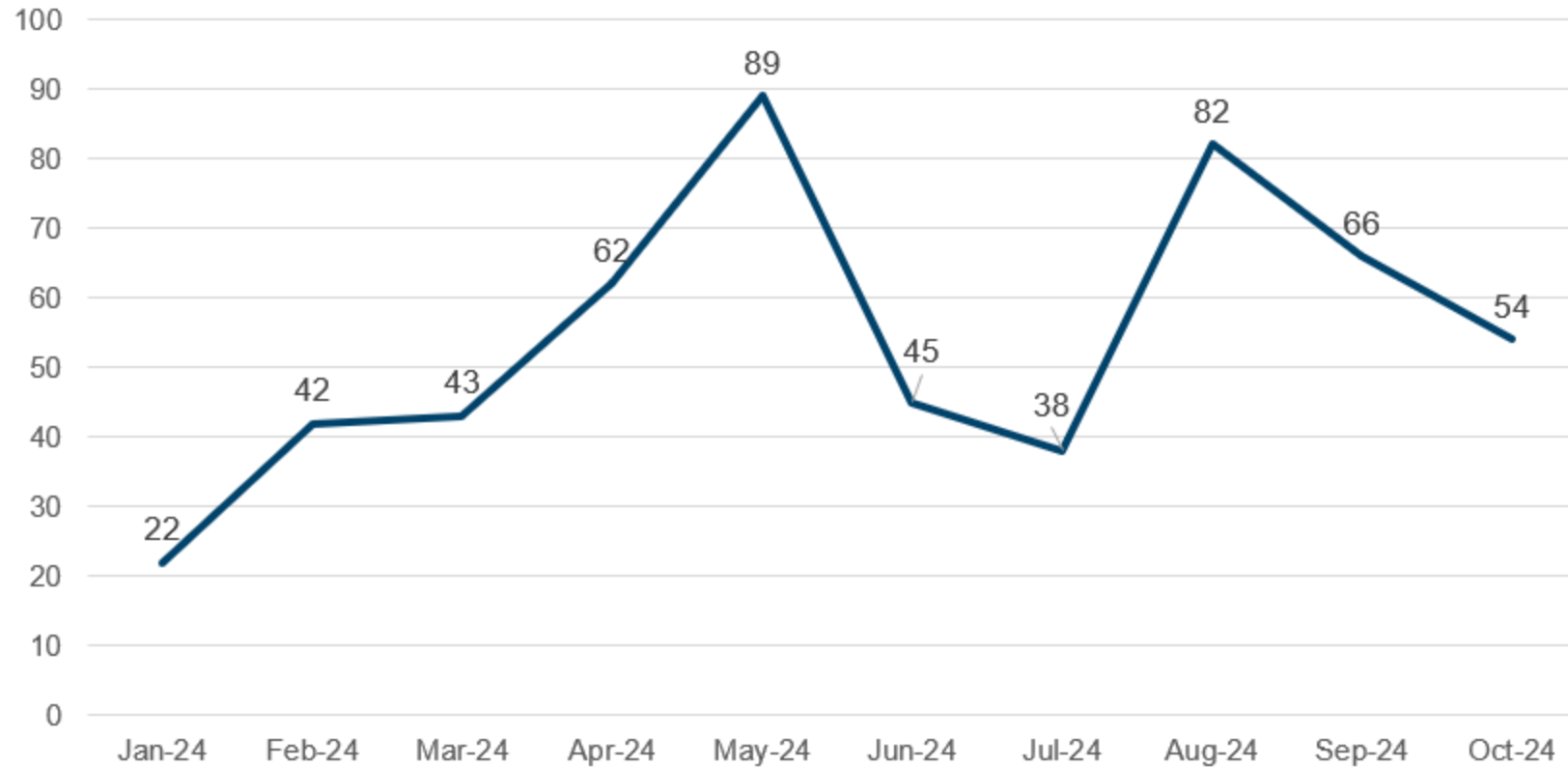
\* this data is preliminary and is subject to change



# CPAN Consultations by Type (Psychiatry & Non-Psychiatry), August – October 2024



# CPAN Direct Patient Consultations by Month as of October 31, 2024



\* this data is preliminary and is subject to change



# Trayt Releases

## October: Direct Consult Release

- New direct consult starting in October will be entered into Trayt
  - Trainings videos and materials have been provided to all Trayt users
  - Sandbox DC access was provided to all Trayt users
- Direct consult data will be provided by Trayt

## November: Engagement Tool: Automatic Emailing

Automatic emails are sent:

- Call form part 1 is completed
- Consult is achieved



# COSH Workgroups

## Educational Workgroup

- Depression educational resources are uploaded and ready for use
- Started ADHD
  - Currently collecting HRI educational resources and ADHD expert

## CME standardization Workgroup: ADHD

- 3 slide decks have been developed
  - Next step: will present to the psychiatry team for feedback
  - Finalize by January 2025
- Workgroup will begin to work on multiple topics January 2025





# CPAN /PeriPAN Team: Cross Collaboration

- **Daily Leads huddle**
  - Review coverage calendar
  - Additional team needs
  - HRI issues
- **SOS Chat**
  - All HRIs communicate for urgent unexpected coverage needs/support
- **Challenges**





**tcmhcc**

Texas Child Mental  
Health Care Consortium

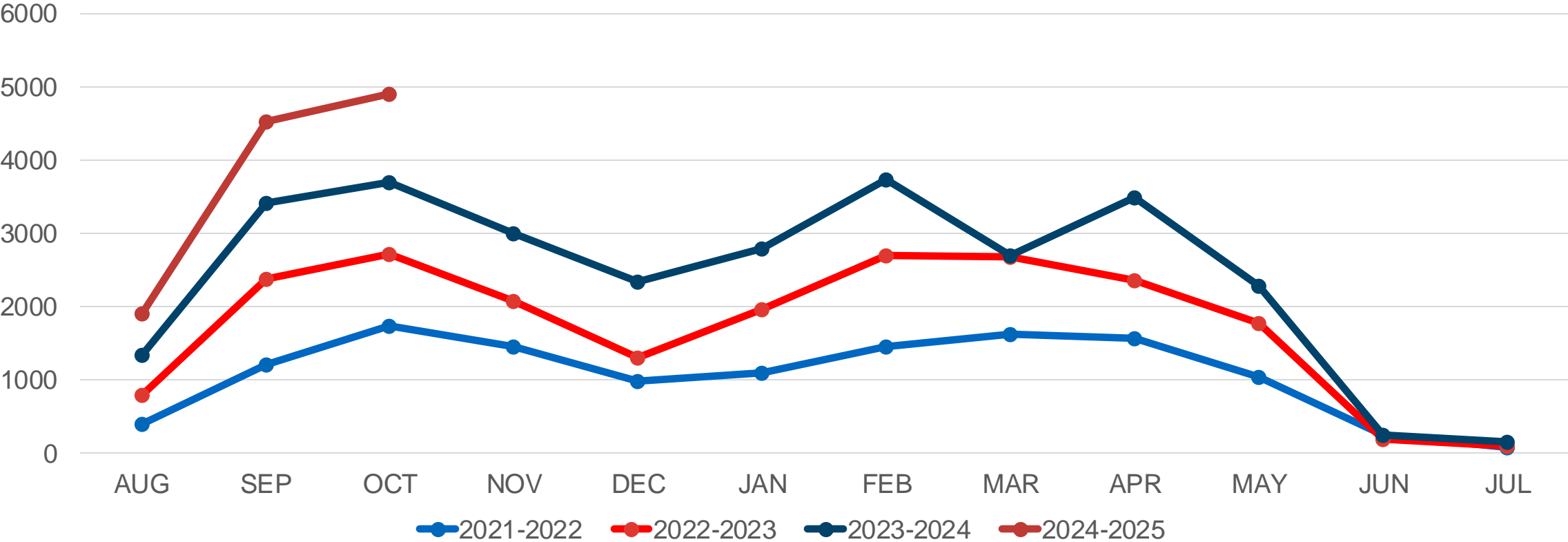


# TCHATT

Texas Child Health Access  
Through Telemedicine

# TCHATT Referrals

as of 10/31/2024

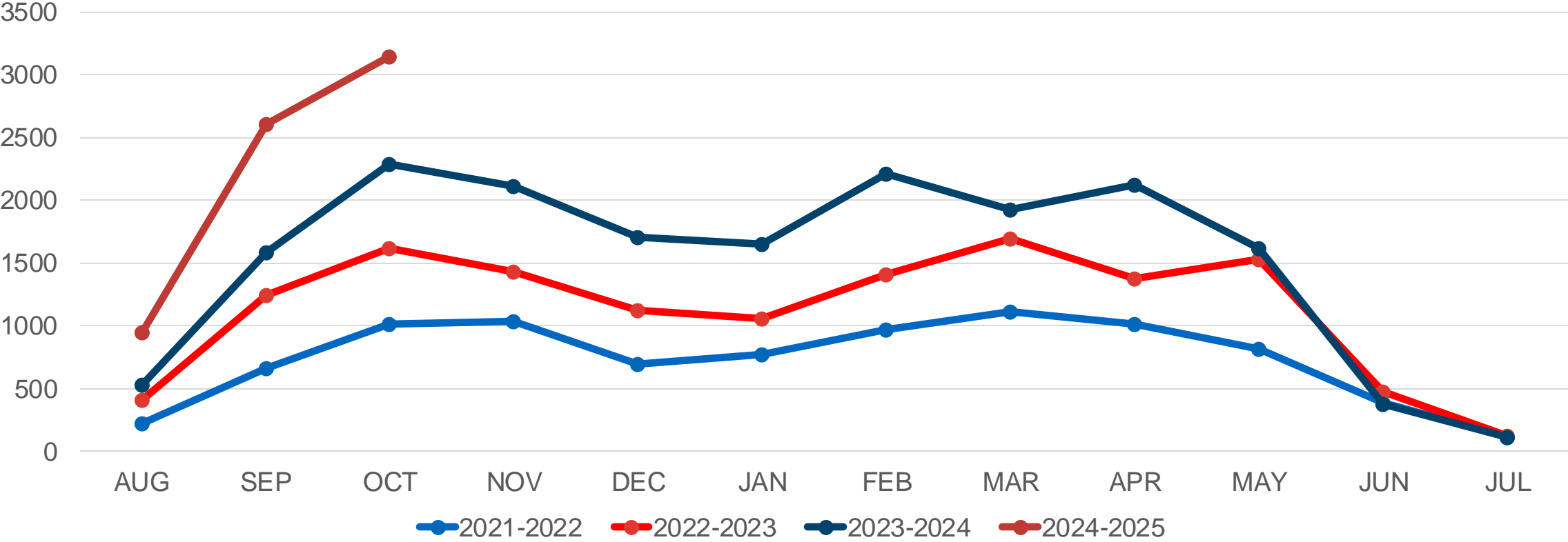


Total Students Referred to the Program – 81,782

\* this data is preliminary and is subject to change

# TCHATT Enrollment

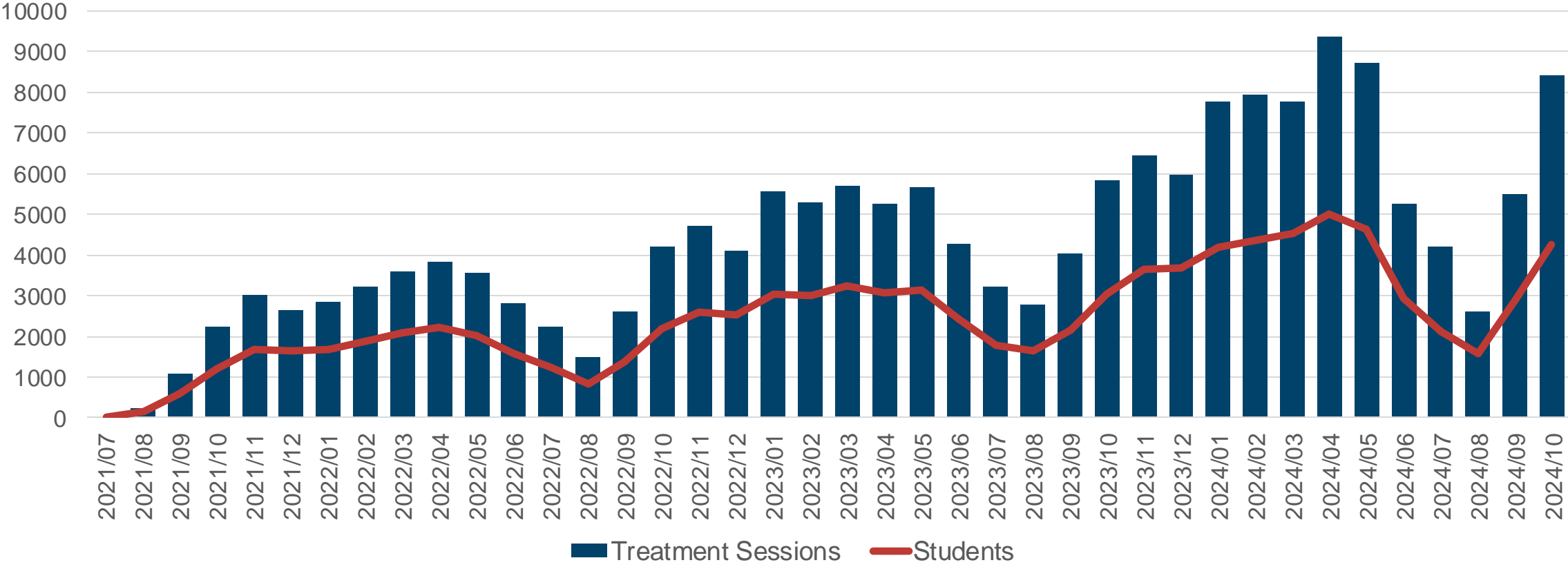
as of 10/31/2024



\* this data is preliminary and is subject to change

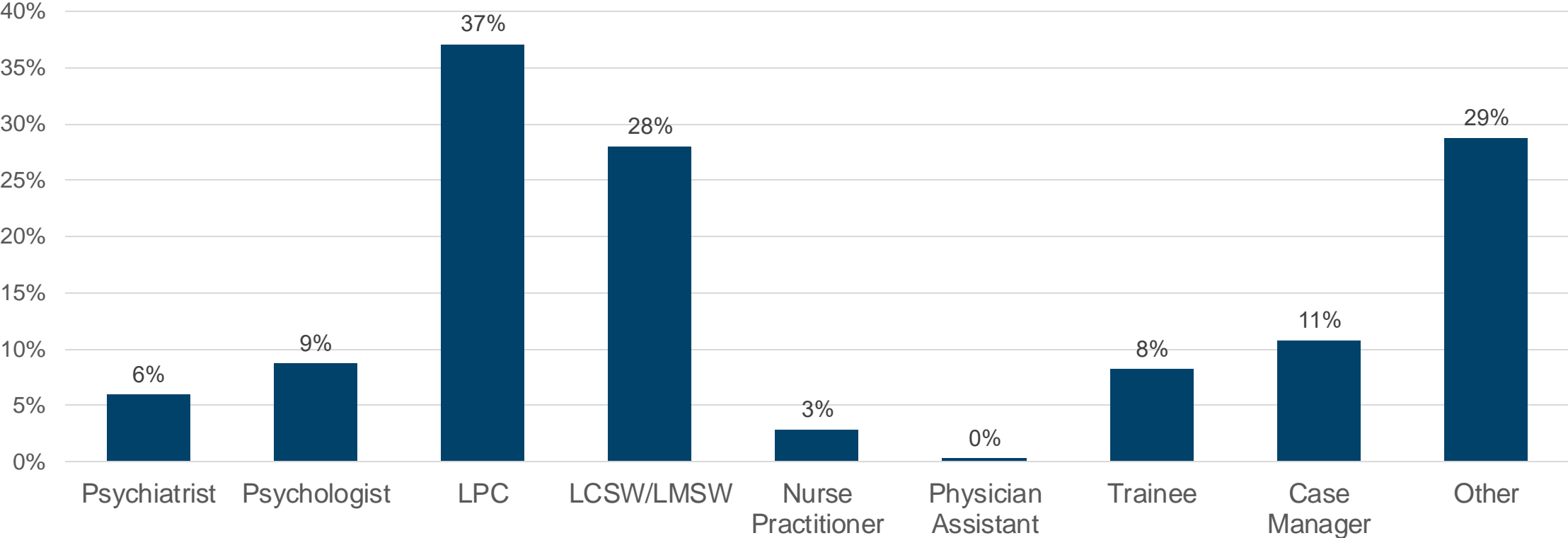
# Number of Treatment Sessions and Clients Served by Month

as of 10/31/2024



# Percent of TCHAT Sessions by Participating Providers

September 1, 2021 – October 31, 2024



Note: More than one provider may participate in a session.

# Assessment Work Group

Any students that screen with positive scores on an assessment, that assessments would be repeated every 4 weeks. If assessments are negative, families will not continue to receive the assessment. The exceptions will be the CRAFFT and the CPSS. Rescreening of the CRAFFT will be determined by clinician. **CPSS will not need to be readministered.**

10 & under:

- SCARED (Parent required, Child Optional)
- SNAP (Parent)
- CIS (Parent)

11 & up:

- PHQ-9a, (Child) - Day of visit
- Columbia Suicide Screener (Child) Day of Visit
- GAD 7 (Child) Sent before
- CRAFFT 2.0 (Child) Sent before
- CIS (Parent/Child) Sent before
- SNAP – (Parent) Sent before
- **CPSS – (Child) Sent before**



# Projects in Process

- Measurement Based Care Support - Working with teams to incorporate assessments by creating training support and identifying operational needs to incorporate measurement-based care more fully into TCHAT.
- On site Operations Support– working with teams on continuity of operations, support for increase in referrals for the new school year, integration of intermediate services, and support in teams where there is leadership transition to help keep programs running smoothly.
- Welnity Roll Out – working with teams to make sure all TCHAT staff can access platform and provide training for new users.
- Communications Support – Working with UTS and CHC to help develop resources and outreach materials for general use and specific upcoming events.
- Conferences - Working with HRIs to support conference participation to promote awareness of TCHAT and outreach to help teams needing to hire for open positions.





# Trayt Roadmap - TCHATT

Feature	Phase	Estimate Release Date
School Insights Dashboard	Launched	October
End of Care Survey Reporting	Being Finalized	November
Automation of Required Assessments	In Design	Jan
Single Sign On	In Process	May
EHR Integration	In Development	TBD

