WE CARE
Wellness for Children and Adolescents
Restorative Empowerment
No-cost hybrid mental health therapy clinic offering services for children and adolescents, ages 3-20, and their families. WE CARE serves as a referral resource for CPAN, TCHATT, YDSRN, & CTRN when adequate community services cannot be located. WE CARE will also accept outside community referrals.

“We did postpone services due to finances until we learned of the WE CARE Clinic. Danielle is excellent. I was apprehensive my child would not open up to anyone but now I am no longer concerned about that. I am going to sign up another child since things are going so well.” - WE CARE Parent
The WE CARE team:

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Director/Program Manager</td>
<td>Kristina Fields, LMFT</td>
</tr>
<tr>
<td>Office Manager/Clinical Supervisor</td>
<td>Jennifer V. Randow, LCDC, LPC-S</td>
</tr>
<tr>
<td>Clinical Supervisor</td>
<td>Lourdes Durham, LPC-S, RPT-S (bilingual)</td>
</tr>
<tr>
<td>LPC-Associates</td>
<td>8 Associates (3 bilingual English/Spanish)</td>
</tr>
<tr>
<td>Office Receptionist</td>
<td>2 Medical Office Receptionists</td>
</tr>
</tbody>
</table>

Current Trainings/Development:

<table>
<thead>
<tr>
<th>Training</th>
<th>Clinicians Training:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent-Child Interaction Therapy (PCIT)</td>
<td>4</td>
</tr>
<tr>
<td>Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)</td>
<td>7</td>
</tr>
<tr>
<td>Crisis Response Planning (CRP)</td>
<td>6</td>
</tr>
<tr>
<td>Eye-Movement Desensitization and Reprocessing (EMDR)</td>
<td>2</td>
</tr>
<tr>
<td>Registered Play Therapy (RPT)</td>
<td>1</td>
</tr>
</tbody>
</table>
## WE CARE Measures

### FY22-23 Measures (Dec 1—Aug 31):

<table>
<thead>
<tr>
<th>Measure</th>
<th>Total:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Therapist in training</td>
<td>4</td>
</tr>
<tr>
<td>Referrals Received</td>
<td>422</td>
</tr>
<tr>
<td>Unique patients served</td>
<td>251</td>
</tr>
<tr>
<td>Appointments completed</td>
<td>1547</td>
</tr>
<tr>
<td>No show/Cancel rate</td>
<td>17%</td>
</tr>
</tbody>
</table>

### FY23-24 Measures (Sept 1—April 30):

<table>
<thead>
<tr>
<th>Measure</th>
<th>Total:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Therapist in training</td>
<td>8</td>
</tr>
<tr>
<td>Referrals Received</td>
<td>614</td>
</tr>
<tr>
<td>Unique patients served</td>
<td>431</td>
</tr>
<tr>
<td>Appointments completed</td>
<td>2782</td>
</tr>
<tr>
<td>No show/Cancel rate</td>
<td>14%</td>
</tr>
</tbody>
</table>
“I’m grateful for this program/health system and for what it has brought to my daughter. It has taught me that mental health is as important as physical health. I don’t have any suggestions because we have received excellent service and help.”

- WE CARE Parent
"My son has tried virtual before with previous providers, and in-person has been more effective." - WE CARE Parent
"I have enjoyed my overall experience at WE CARE and feel that it has been a great place to grow and develop as a counselor. The support and opportunities that we receive from our supervisors, fellow associates, MAs, and continuing education are invaluable."

- WE CARE Therapist Associate

<table>
<thead>
<tr>
<th>Statement</th>
<th>Max score 10</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am being provided adequate training for my role as a therapist.</td>
<td>9.13</td>
</tr>
<tr>
<td>I am satisfied with the quality of supervision I am receiving.</td>
<td>9.25</td>
</tr>
<tr>
<td>The trainings provided have been helpful in my growth as a therapist.</td>
<td>8.71</td>
</tr>
<tr>
<td>I would recommend WE CARE training program to a new Therapist Associate.</td>
<td>9.61</td>
</tr>
</tbody>
</table>
Future Vision