Centralized Operation Support Hub - COSH Updates July 2024

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CPAN
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June 2024 Consultation Volume & Enrollment

2023 vs 2024

June 2023: 1041
June 2024: 978
Consultations by Month and Year

Total Consultations:
- CY22 – 9,411
- CY23 – 13,547
- CY24 (partial) – 7,450

Average Monthly Consultations:
- CY22 – 784
- CY23 – 1,129
- CY24 (partial) – 1,124

* this data is preliminary and is subject to change
April - June 2024 CPAN Consultations

* this data is preliminary and is subject to change
TCHATT Referrals
as of 6/30/2024

Total Students Referred to the Program – 70,439

* This data is preliminary and is subject to change.
Referrals, Enrolled, and Served 23-24 School Year
as of 6/30/2024
Percent of Sessions by Participating Providers
9/1/2021 – 6/30/2024

Note: More than one provider may participate in a session.
Projects in Process

• On Site and virtual support and consulting with teams to address challenges and provide support in implementing efficient processes and organizational structure
• Coordinating meetings HRIs and ESCs to help facilitate strong partnerships and follow up with schools who may have been unresponsive or declined services
• Working with Trayt to develop training materials and support documents for several new releases
• Leading workgroups to help develop best practices
Trayt Referral Dashboard Launch

- Exciting updates to the Referral Dashboard–
- Easier to track student referral status, consent paperwork and call attempts.
- Easier to sort and filter allowing team members to focus and work more efficiently
- Developed with team members from across the HRIs
# Trayt Roadmap - TCHATT

<table>
<thead>
<tr>
<th>Feature</th>
<th>Phase</th>
<th>Estimate Release Date</th>
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</thead>
<tbody>
<tr>
<td>Referral Dashboard</td>
<td>Launched</td>
<td>June/July</td>
</tr>
<tr>
<td>Family Experience Surveys</td>
<td>Finalizing Requirements</td>
<td>August</td>
</tr>
<tr>
<td>School Insights Dashboard</td>
<td>In Design</td>
<td>August</td>
</tr>
<tr>
<td>Tracking for Home School Enrollment</td>
<td>Finalizing Requirements</td>
<td>August</td>
</tr>
<tr>
<td>Update to MFA</td>
<td>In Design</td>
<td>Late July/August</td>
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