

Centralized Operation Support Hub - COSH Updates July 2024

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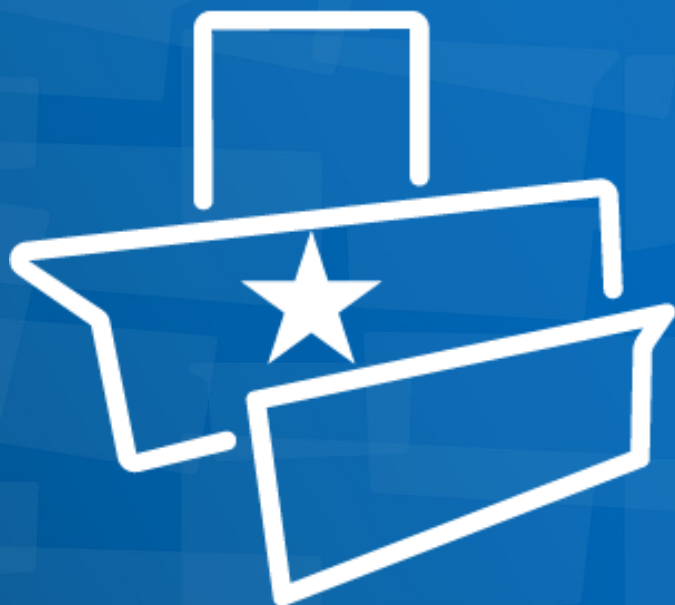
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Texas Child Mental
Health Care Consortium





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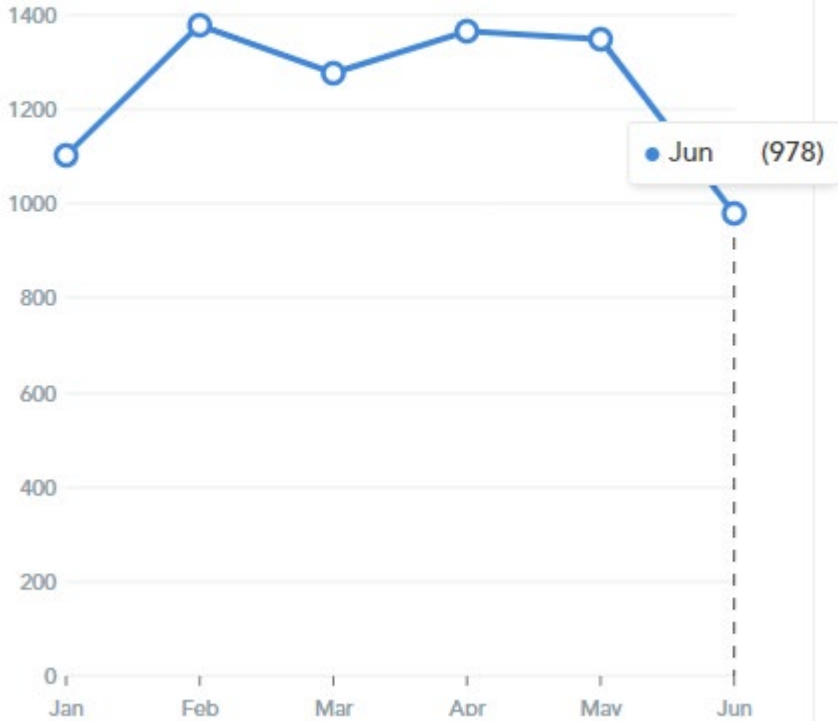
CPAN

Child Psychiatry
Access Network



June 2024 Consultation Volume & Enrollment

CPAN Consult Activity





Monthly Consult Volume



Access Enrollments - All Programs

13003 PROVIDERS 	2662 CLINICS 
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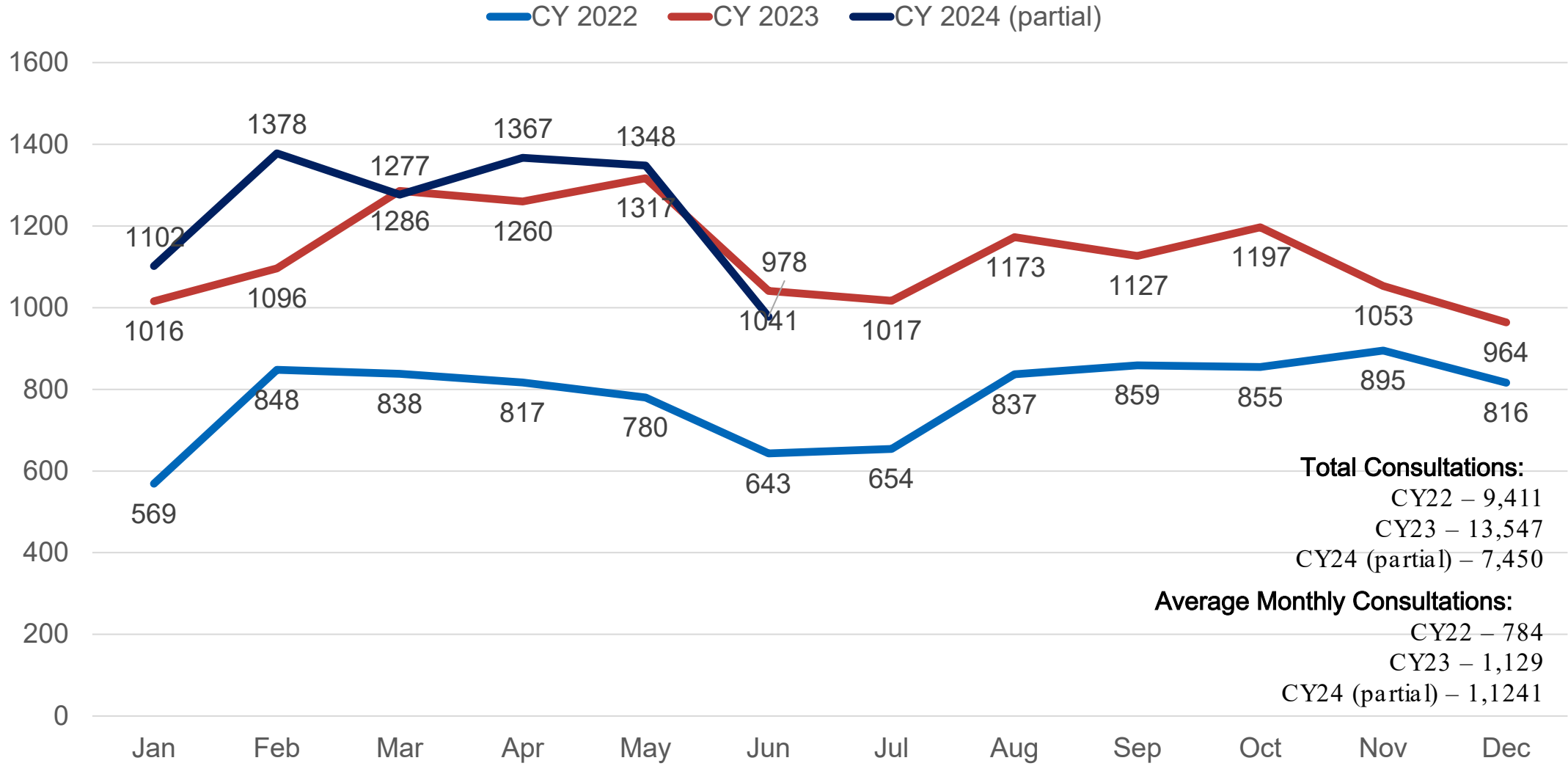
CPAN Consult Activity

37192 COMPLETED CONSULTS 	33196 PATIENTS SERVED (EST.) 	99% RESPONSE WITHIN 30 MIN 	3.3 MEDIAN RESPONSE TIME (MIN) 
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2023 vs 2024

June 2023: 1041
June 2024: 978

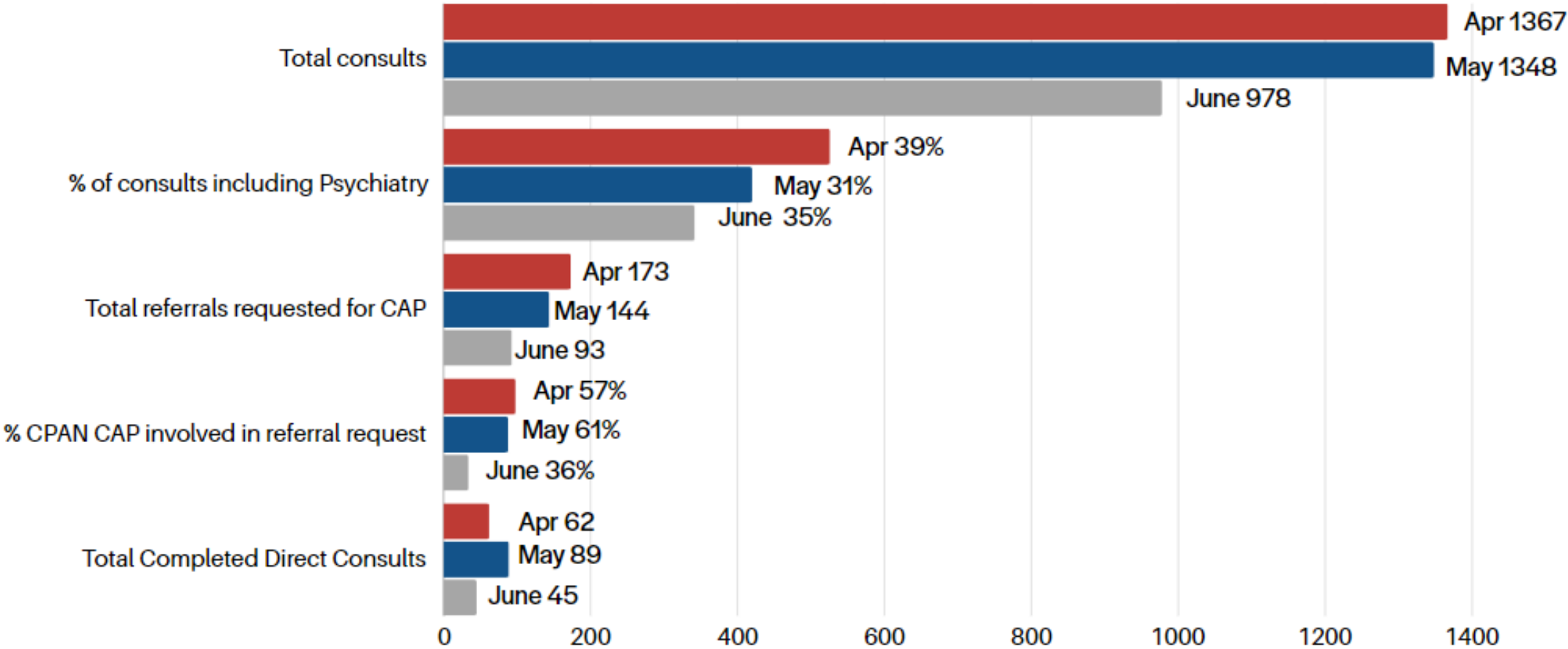
Consultations by Month and Year



* this data is preliminary and is subject to change



April - June 2024 CPAN Consultations



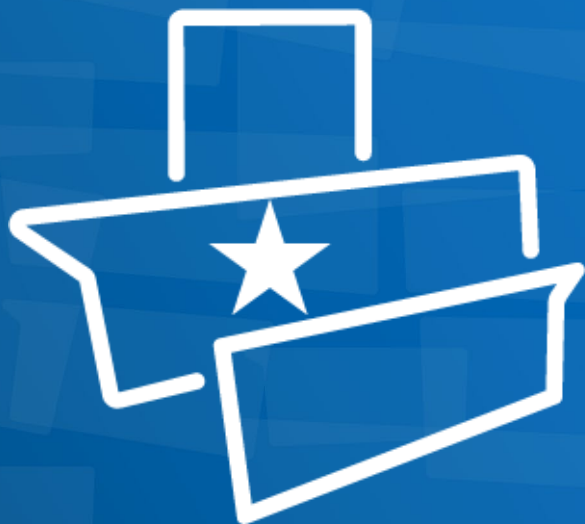
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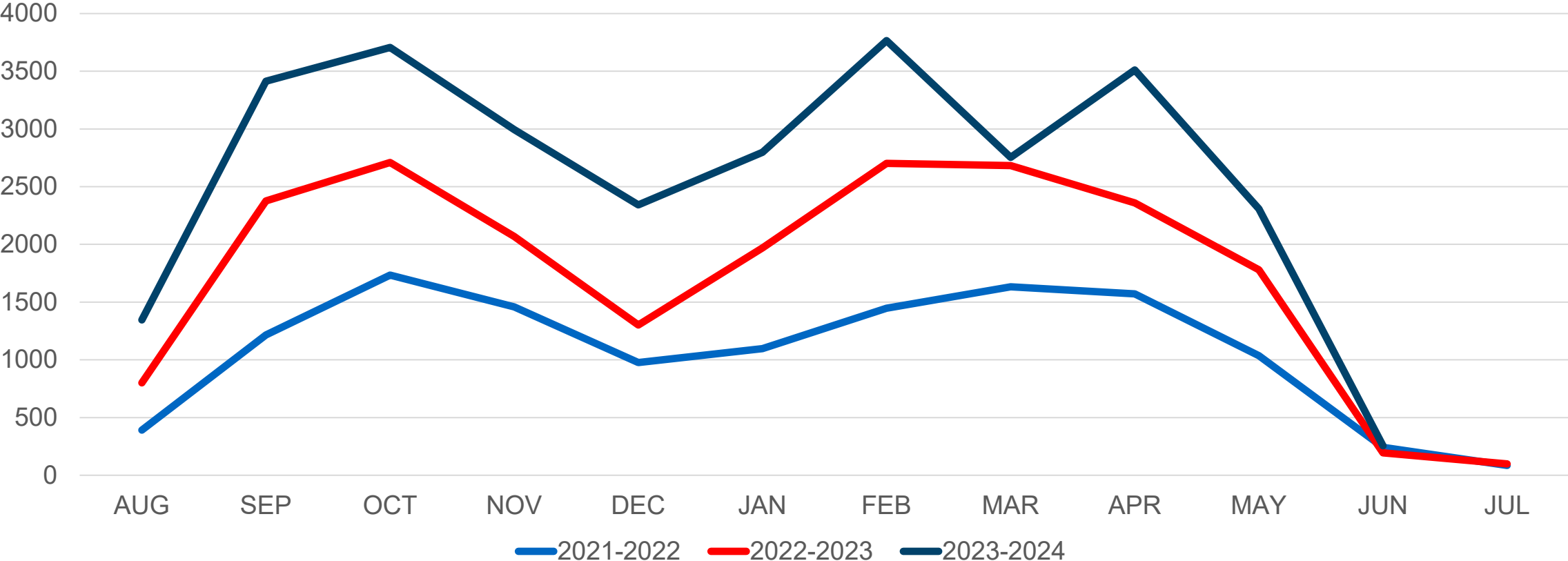


TCHAT

Texas Child Health Access
Through Telemedicine

TCHATT Referrals

as of 6/30/2024

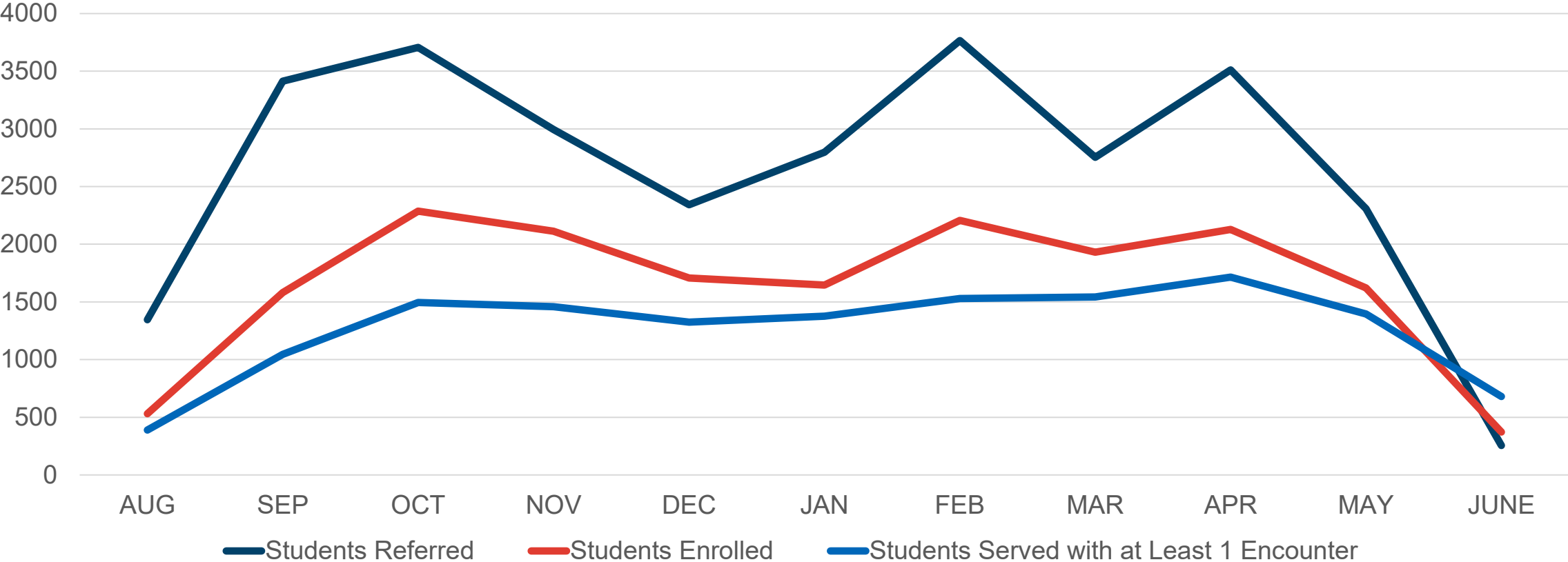


Total Students Referred to the Program: 70,439

*this data is preliminary and is subject to change

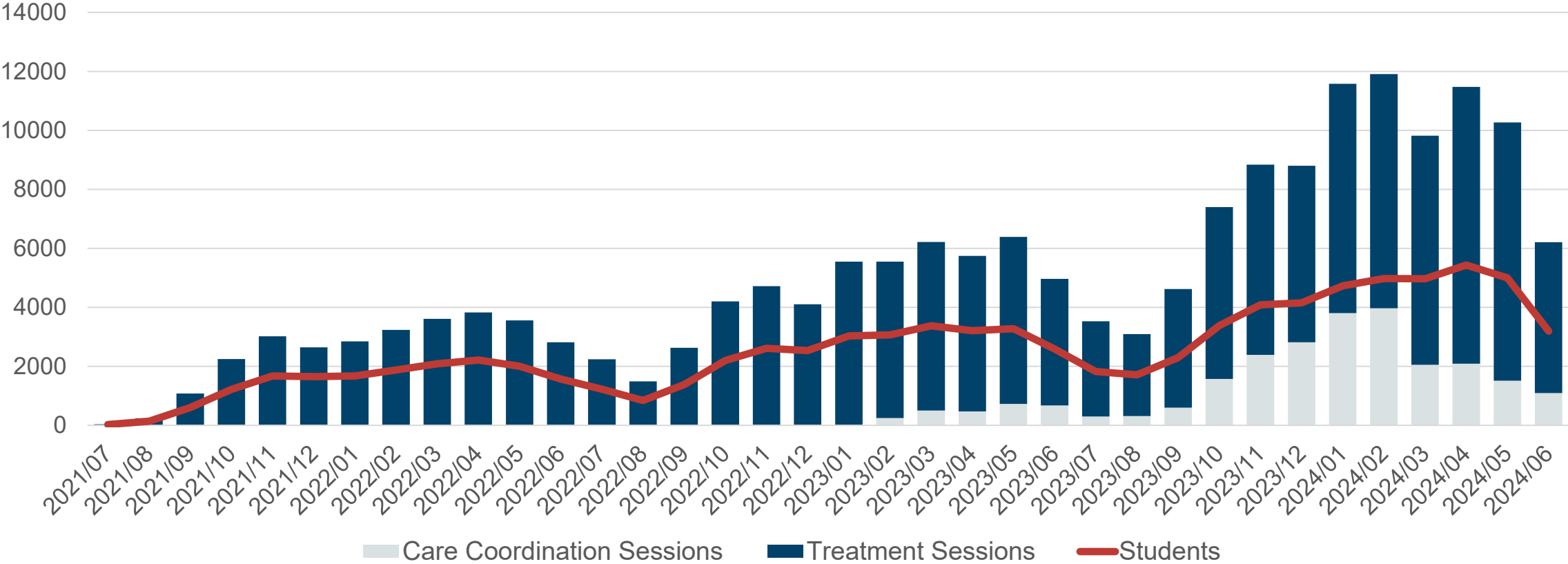
Referrals, Enrolled, and Served 23-24 School Year

as of 6/30/2024



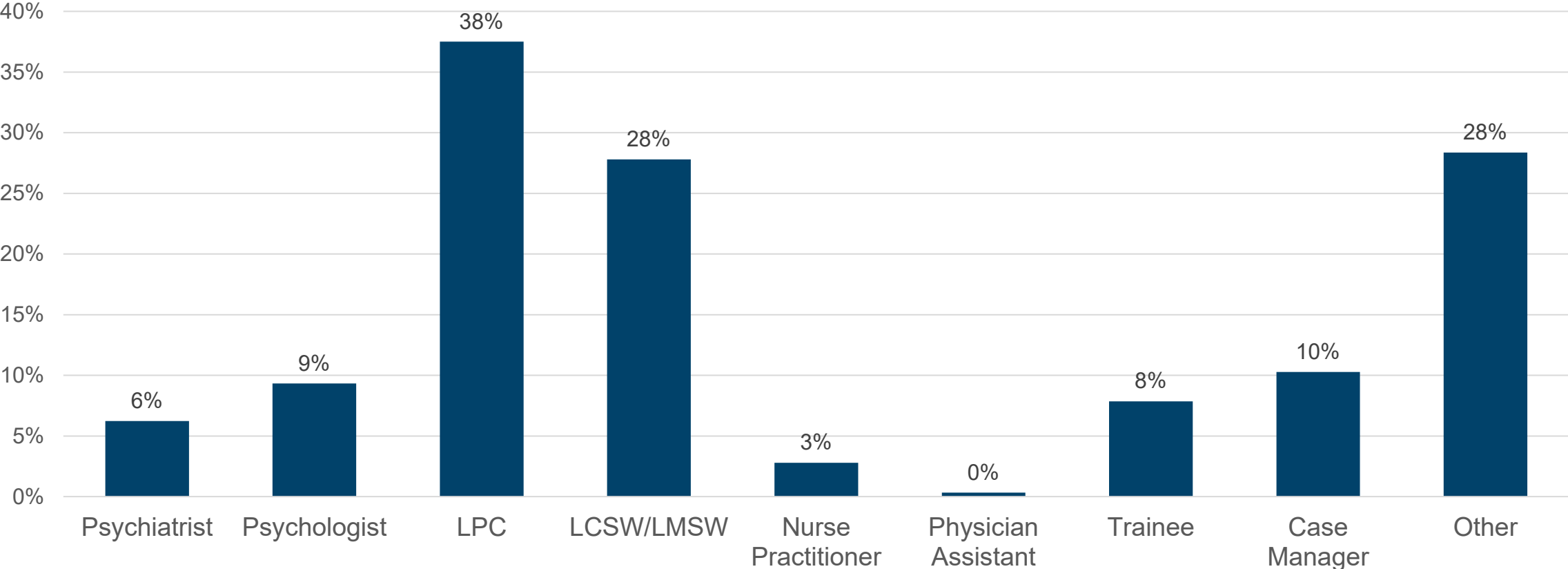
Number of Treatment Sessions and Clients Served by Month

as of 6/30/2024



Percent of Sessions by Participating Providers

9/1/2021 – 6/30/2024



Note: More than one provider may participate in a session.

Projects in Process

- On Site and virtual support and consulting with teams to address challenges and provide support in implementing efficient processes and organizational structure
- Coordinating meetings HRIs and ESCs to help facilitate strong partnerships and follow up with schools who may have been unresponsive or declined services
- Working with Trayt to develop training materials and support documents for several new releases
- Leading workgroups to help develop best practices



Trayt Referral Dashboard Launch

- Exciting updates to the Referral Dashboard –
- Easier to track student referral status, consent paperwork and call attempts.
- Easier to sort and filter allowing team members to focus and work more efficiently
- Developed with team members from across the HRIs

Status	Referral Date	Student	School / District	Call Preference	Assigned Staff	Calls To Family	Notifications	Actions
Awaiting Triage	07-03-2024	Jessica Day Jan 1, 2013	Trayt-Test-S... Trayt-Test-D...	Afternoon • 2pm to 3pm	Unassigned	--		Continue
Awaiting Triage Schedule With Reg TCHAT	02-29-2024	Jane Patient Feb 5, 2010	HAMILTON MID... HOUSTON ISD		Unassigned	6 Calls Last on: 04-03-2024		Continue

Trayt Roadmap- TCHATT

Feature	Phase	Estimate Release Date
Referral Dashboard	Launched	June/July
Family Experience Surveys	Finalizing Requirements	August
School Insights Dashboard	In Design	August
Tracking for Home School Enrollment	Finalizing Requirements	August
Update to MFA	In Design	Late July/August

