Centralized Operational Support Hub (COSH)

COSH May 2022 Report

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- Jennifer Evans

- Romel Walker
- Brittany Columbus
Topics for Discussion

- COSH Updates
- CPAN
- TCHAT
- Data Governance
New team member: Brittany Columbus
Data Governance Committee

- Definition of a referral
- Reporting number of enrolled vs number referral
- Revision of 5 minute call back metric
- Removal of urgent consult question
CPAN Project ECHO: Spring 2022 Series

- 3 of 6 presentation are completed
- 357 learners have attended
- Last ECHO presentation is on June 13th
CPAN Updates

ARPA Project: Direct Consultation

ARPA Project: Texting Pilot

ARPA Project: FISP
Trayt Dashboard
Data was extracted from the CPAN Key Metrics report under the "Purpose of Contact" column.

* NOTE: Information presented is provisional and subject to change. Please do not distribute / attribute without prior approval from the COSH staff.
Referral Measures Total 14,896
August 2021-April 2022

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Top 10 Diagnosis Total 2,825
August 2021-April 2022

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TCHATT
Texas Child Health Access Through Telemedicine
Data is Preliminary
Data is from the last 9 months
August 2021-April 2022
Total Number of Enrolled Patients 7,451
August 2021-April 2022

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Service Status and End of Service Reason Total 2,299
August 2021-April 2022

- Unknown: 308
- Complete: 1,320
- Declined: 284
- No Show: 387

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Cumulative Count 7,451
August 2021-April 2022

Active 2766
33.33%

Archived 2299
33.33%

Transitional State 2386
33.33%

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QUESTIONS