TCHATT SURVEYS 2021-2022

TEXAS CHILD MENTAL HEALTH CARE CONSORTIUM EXECUTIVE COMMITTEE

February 28, 2022
TCHATT INTERNAL EVALUATION TEAM
FAMILY EXPERIENCE SURVEYS

TCHATT Family Survey; data from 9/1/2021 – 1/31/2022; N=133
TCHATT INTERNAL EVALUATION TEAM
FAMILY EXPERIENCE SURVEYS

As a result of TCHATT services, my child or family is...

- Doing a lot better: 50%
- Doing a little better: 30%
- Doing about the same: 10%
- Doing a little worse: 5%
- Doing a lot worse: 5%

TCHATT Family Survey; data from 9/1/2021 – 1/31/2022; N=133
• The services have been life saving for my child. I cannot think of anything to improve on.

• I am so grateful for this program. My daughter was in a really rough place and this program was like a shining light to her. It sparked amazing conversation between my daughter and I. She has some tools in her belt to handle situations she can’t control in the future. Thank you! Thank you! Thank you!

• Expand TCHATT with more staff so that more families can benefit from this. These services are badly needed across the North Texas in numerous families!

• I’m grateful that this free service was offered via his school and the counselor.

• Provide more sessions! Everything was awesome except that it only lasted 4 sessions!
TCHATT INTERNAL EVALUATION TEAM
YOUTH EXPERIENCE SURVEYS

I feel that TCHATT services have helped me.
The TCHATT services I received were right for me.
TCHATT staff treated me with respect.
TCHATT services were offered at convenient times.
TCHATT staff spoke with me in a way that I understood.
I would suggest TCHATT services to other students.
I am satisfied with TCHATT services.

TCHATT Youth Survey; data from 9/1/2021 – 1/31/2022; N=47
TCHATT INTERNAL EVALUATION TEAM
YOUTH EXPERIENCE SURVEYS

As a result of TCHATT services, I am...

- Doing a lot better: 35%
- Doing a little better: 45%
- Doing about the same: 5%
- Doing a little worse: 0%
- Doing a lot worse: 0%

TCHATT Youth Survey; data from 9/1/2021 – 1/31/2022; N=47
• Maybe increase the video calls available? I enjoyed my time with the service and it proved helpful to me.

• more interactive things

• Honestly everything is great and i love it and really think it helped

• I am not sure maybe just making things essentially more comforting and easier to share random things and feelings the person is feeling

• i don't know but thank you for everything.