

“THE COSH REPORT”

Summer 2020

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PROGRESS REPORT:

Summer 2020 with the squad

- Telecommunications
- Data Management
- CPAN
- TCHATT
- State Wide Referral System



TELE- UPDATES

- *1 888 901 CPAN*
- *Lantana contract completed*
- *Project Manager Assigned*
 - *Leighton Poley*
- *Schedule for meeting with each HRI-
awaiting 2 HRIs to get their 1st meeting
scheduled*



DATA MANAGEMENT



- BAA- 6 Fully executed; remaining close
- NDA- 9 Fully executed; remaining close
- Tragt Contract Completed
- Tragt roll out for CPAN
 - Step 1: Teams with NDA/BAA having first meeting training and set up now
 - Step 2: PCP Enrollment Process Completed including bulk enrollment for large groups
 - Step 3: Phone call with PCP roll out July 31, 2020

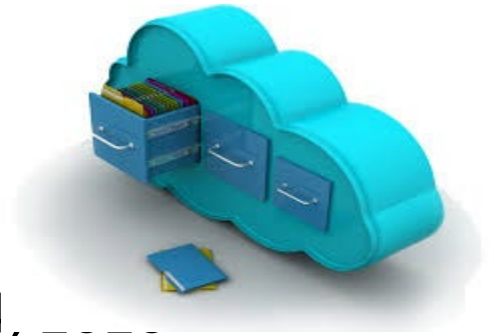
DATA MANAGEMENT



TCHATT Data Management

- Trayt contract stipulates creation of a CPAN and TCHATT connection
- TCHATT data collection for COSH thru Trayt will not include PHI/PII
- Build for Trayt will include elements needed data collection **
 - 1) Number and names of schools served
 - 2) Number of students able to access care (covered lives)
 - 3) Number of students referred to the TCHATT program**
 - 4) Number of students served**
 - 5) Number of encounters by provider type**
 - 6) Number of students referred for ongoing services following TCHATT**
 - 7) Number of students for whom an immediate referral source was not available**

DATA MANAGEMENT



- Data Governance Committee Met May 14, _____
- Discussion regarding new co-chair : Alex Vo, MD
- Governance Team Goals and Objectives:
 1. Defining mission to align with policies of TCMHCC
 2. Establish decision rights – what are our focus areas, goals, and metrics/success measures
 3. Establish accountability – rules and definitions
 4. Performing stewardship
 5. Managing change
 6. Defining data
 7. Issue resolution
 8. Specifying data quality requirements
 9. Building governance into new technology
 10. Outlining who our stakeholders are
 11. Outlining how we communicate to stakeholders
 12. Measuring and reporting value

CPAN: IN PROGRESS



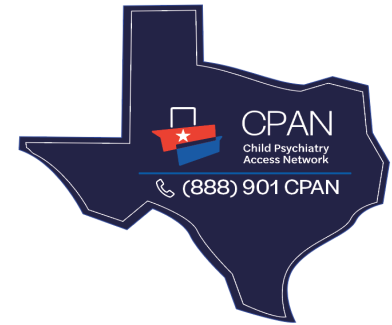
- Enrollment across the state: 1500 PCPs
- 9 CPAN Teams Currently Functioning
- Average daily calls have remained steady 2/3 per day-
across the state not focused in any specific region
- Remaining teams do plan to go-live in September 2020
time frame

CPAN: IN PROGRESS



- Working on Communication Strategies
 - Video Presentation with CPAN and Dr. Tran
 - Taping next week- BCM will do for free (WOW!)
 - Need official HRI logo to add to the video
 - Social Media (Facebook, Linkdin)- **Go Live with FACEBOOK first Week in August**
 - Working on TPS Contract
 - Already working TFP team for communications
 - Meeting with MCO This AM –
 - Setting up meeting with leadership team for state FHQC

CPAN NEXT STEPS



- CPAN Marketing
 - Order in bulk: magnets, stickers, badge holders
 - Site ordering for larger items that can allow for additional HRI logos
- CPAN Website- Dan working with us
 - Goal to have Webpage end of August 2020
 - 4 Teams are working on the following:
 - ADHD
 - Anxiety
 - Depression
 - Facepage- will have video discussed at last slide and COVID materials

TCHATT UPDATE:



- TCHATT State Team Agreed to Use Standard measures:
 - Columbia Suicide Severity Rating Scale- Revised -Suicide
 - CRAFFT- Substance Misuse
 - PHQ 9- A- Depression
 - SCARED- Anxiety Disorders
 - Vanderbilt- Disruptive Behavior Disorders (ADHD, ODD)
 - Teams are able to use additional measures- but we agreed that for these more common issues we would standardize

TCHATT UPDATE

Skipping school in 2019: Skipping school in 2020:



- Developing workflow when to send out measures(i.e. first visit, second etc.)
- New consent form if HRI's choose to use) including medication piece and going from not billing insurance to possibly billing or sliding scale with community referral after TCHATT program is complete.
- Developing medication guidelines for those TCHATT physicians who will be providing medication management. (Example: if a TCHATT physician is currently providing meds the patients must have an appointment with another physician who will take over med management before being discharged.)
- Developing intake questions and discharge summary to share with all HRI's to ensure consistency across each program. This will help when measuring metrics with patient/family satisfaction across the State.
- All HRIs should speak to their legal and IT teams about possibly building language in their MOUs about who is responsible for the computer equipment upgrades, damage etc.

STATE WIDE REFERRAL SYSTEM

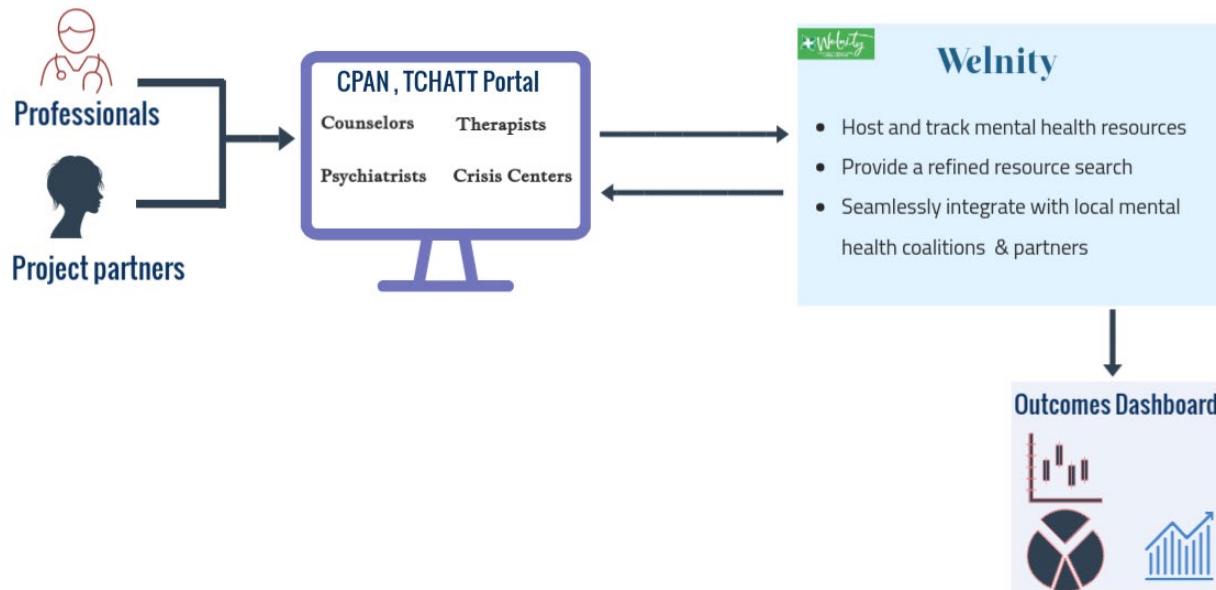


Figure 1. A conceptual diagram of the proposed software platform.

STATE WIDE REFERRAL SYSTEM

In order to fully meet CPAN and TCHAT projects' needs, we propose to customize the Welnity platform to include a few additional features while keeping CPAN and TCHAT seamlessly integrated with Welnity (see Figure 1). The proposed customized platform will perform three duties.

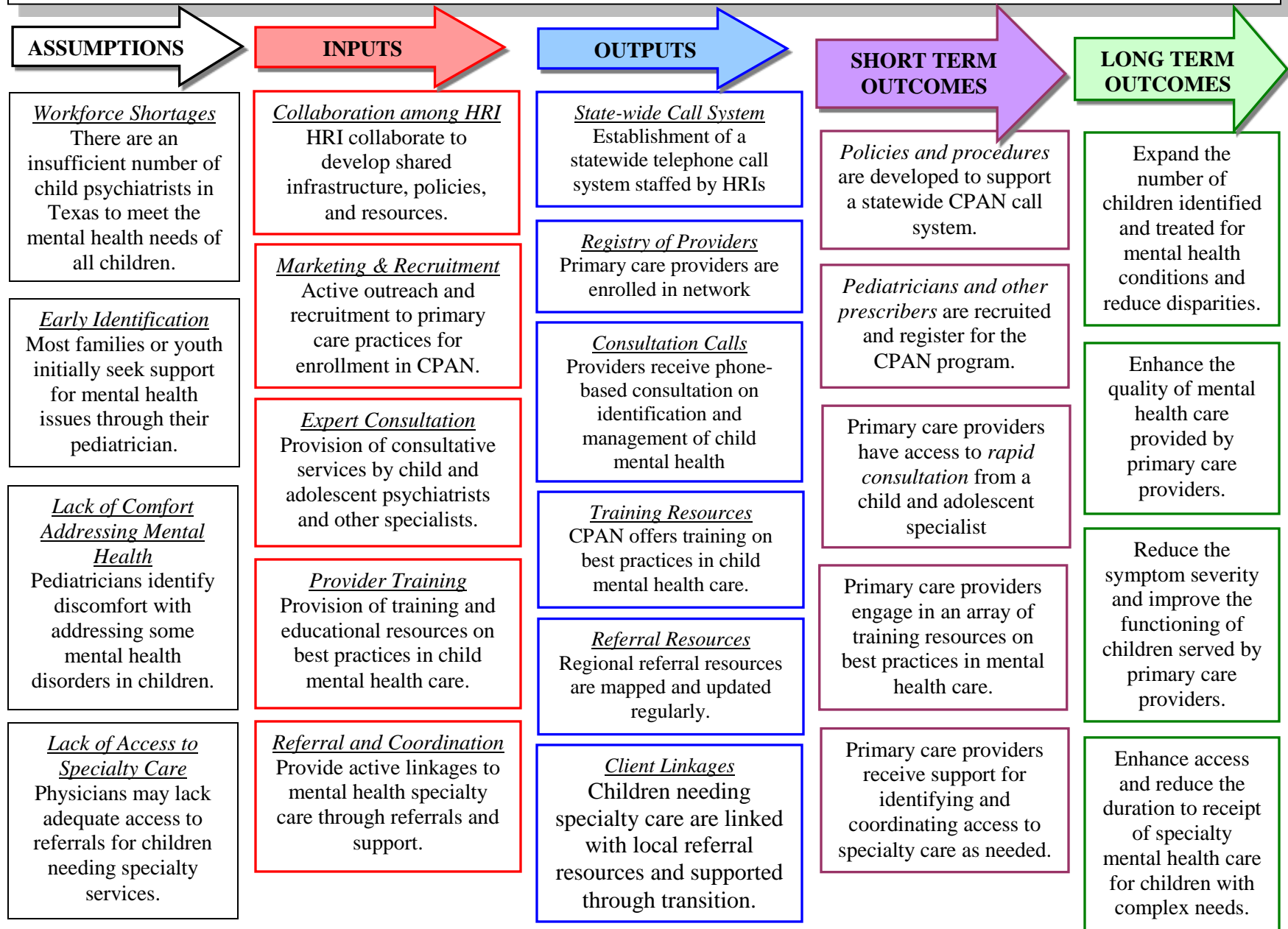
- Provide a resource directory of mental health providers and resources with varied expertise (e.g. psychiatrists, therapists) and attributes (e.g. type of insurance accepted by a provider). This resource directory will be accessed through a custom CPAN, TCHAT portal and accessible to all professionals/project partners (see Figure 1) .
- Provide a refined search that is able to identify mental health resources that best fit a patient's needs. The refined search will be powered by Welnity's state-of-the-art artificial intelligence and natural language processing algorithm.
- Seamlessly integrate with other local mental health coalitions (e.g. Mosaics of Mercy) and allow CPAN and TCHAT to tap into resources that are shared and updated by other local mental health coalitions. Welnity is particularly well positioned to perform this duty as it's able to leverage novel provider crowdsourcing and resource sharing tools to facilitate sharing of resources among providers

COSH QUESTIONS?

STAR WARS COVID STYLE VACATION 2020



CPAN GOAL: TO DEVELOP A NETWORK OF ACADEMIC HUBS THAT PROVIDE TELEMEDICINE-BASED PSYCHIATRIC CONSULTATION AND TRAINING TO PEDIATRICIANS TO ASSIST WITH IDENTIFYING MENTAL HEALTH ISSUES.



DRAFT Parameters for allocation of unspent FY 2020 revenue

- Cannot support any on-going expenses past FY21.
- Cannot be spent on the research initiative.
- Must enhance the capacity and/or scope of existing initiatives that provide direct services to children and families (TCHAT, CPAN, CPWE).
- Consideration will be given to efforts that improve the implementation of the above initiatives on a state-wide basis (COSH, EMR integration, marketing, technology advances, Project ECHO).

Approach

- Reallocation proposals will be reviewed and approved by the TCMHCC Executive Committee at the August 31, 2020 meeting.
- If more than 10% of the total amount of TCMHCC funds are to be reallocated, the TCMHCC will seek approval by the LBB.

TCHATT GOAL: TO PROVIDE SHORT-TERM SCHOOL-BASED ACCESS TO SERVICES OF A CHILD AND ADOLESCENT MENTAL HEALTH PROFESSIONAL FOR HIGH-RISK STUDENTS WITH BEHAVIORAL HEALTH NEEDS

